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32127 7590 04/22/2005

**VERIZON CORPORATE SERVICES GROUP INC.**  
 C/O CHRISTIAN R. ANDERSEN  
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 MAILCODE HQEO3H14  
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Christian R. Anderson (Depositor's name)  
*Christian R. Anderson* (Signature)  
 July 6, 2005 (Date)

APPLICATION NO.	FILED DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/090,546	03/04/2002	Katherine Godfrey	01-4004D	5440

**TITLE OF INVENTION: APPARATUS AND METHOD FOR VISUALLY REPRESENTING EVENTS IN CALLS HANDLED BY AN AUTOMATED RESPONSE SYSTEM**

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1400	\$0	\$1400	07/22/2005
EXAMINER		ART UNIT	CLASS-SUBCLASS		
GAUTHIER, GERALD		2645	379-088160		

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).  
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 (1) the names of up to 3 registered patent attorneys or agents OR, alternatively,  
 (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1 Leonard C. Suchtya, Esq.  
 2 Joel Wall, Esq.  
 3 Fitzpatrick, Clella, Harper & Scinto

**3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)**

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. If an assignee is identified below, the document has been filed for recordation as set forth in 37 CFR 3.11. Completion of this form is NOT a substitute for filing an assignment.

**(A) NAME OF ASSIGNEE**

Verizon Corporate Services Group Inc.

**(B) RESIDENCE: (CITY and STATE OR COUNTRY)**

New York, NY

Please check the appropriate assignee category or categories (will not be printed on the patent):  Individual  Corporation or other private group entity  Government

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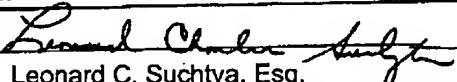
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a. Applicant claims SMALL ENTITY status. See 37 CFR 1.27.  b. Applicant is no longer claiming SMALL ENTITY status. See 37 CFR 1.27(g)(2).

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Authorized Signature



Date July 6, 2005

Typed or printed name

Leonard C. Suchtya, Esq.

Registration No. 25,707

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 01 FC:1501 1400.00 DA  
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1 page: Issue Fee Transmittal authorizing a Charge of \$1,400.00 to Account No. 07-2347

Application Number: 10/090,546  
 First Inventor: Katherine GODFREY  
 Examiner: Gerald GAUTHIER  
 Art Unit: 2645  
 Confirmation No.: 5440  
 Assignee: Verizon Corporate Services Group Inc.

  
 Christian R. Andersen

Date of Transmission: July 6, 2005

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